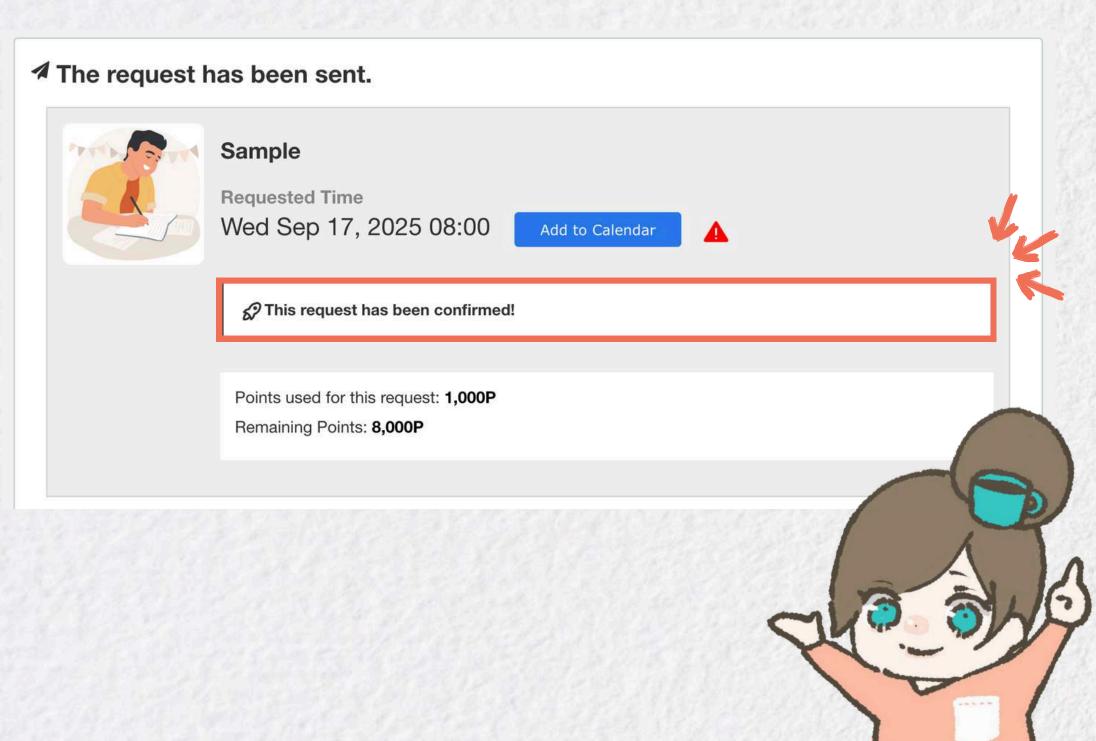
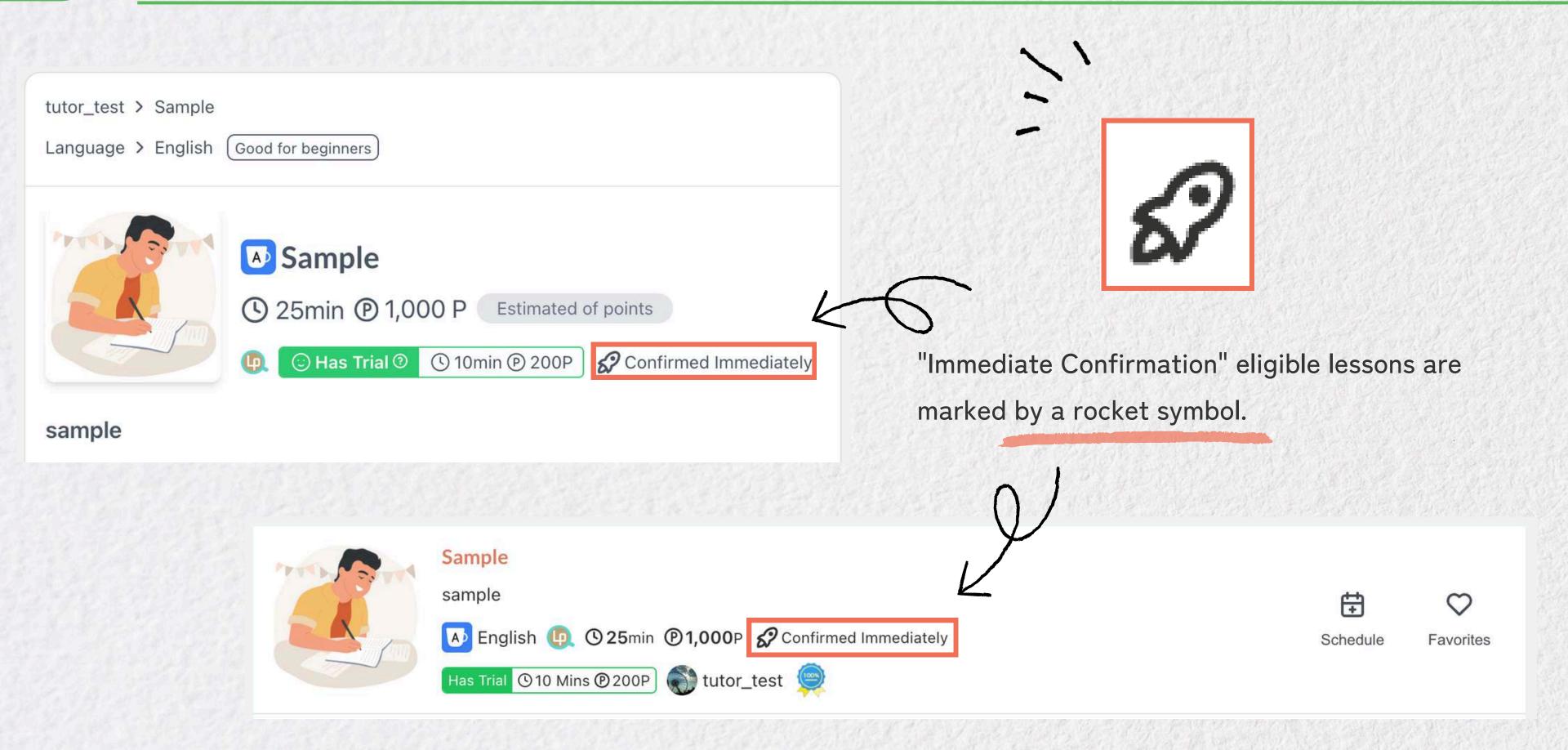
What are "Immediate Confirmation" lessons?



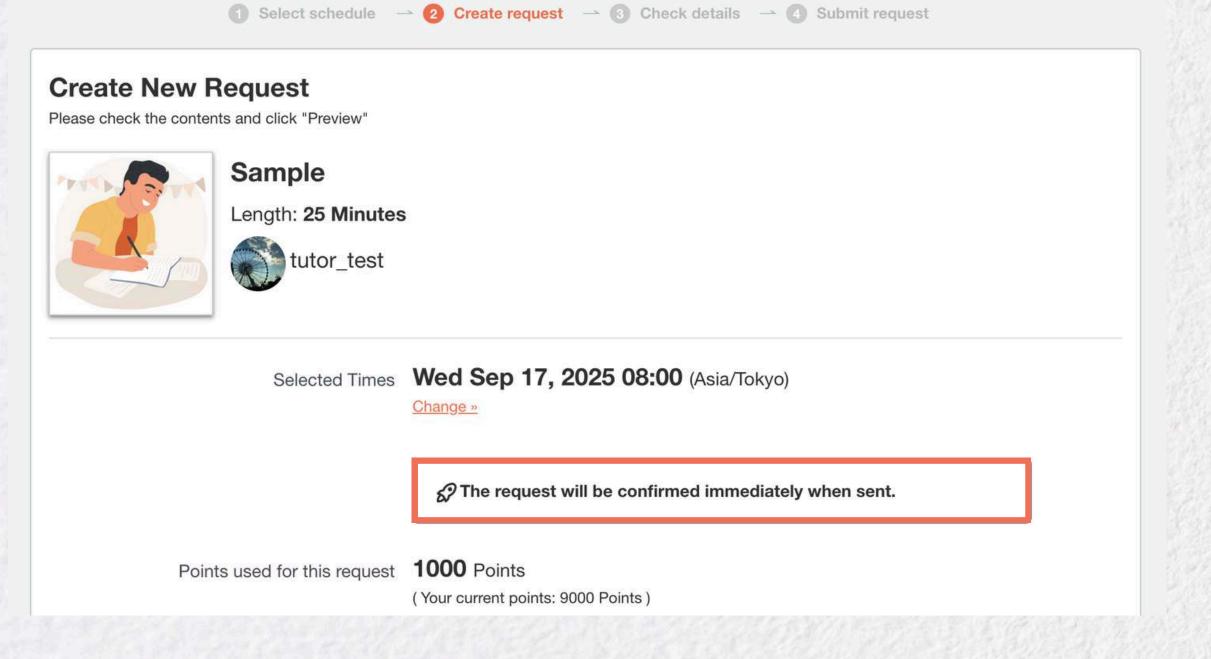
If a lesson is marked as Immediate Confirmation this means that the request status is set to "confirmed" instantly after the request is generated.

Since you don't need to wait for the tutor to manually confirm the lesson, you can skip the hassle of checking emails or the Cafetalk website before the lesson start time, allowing for a smoother booking process.

How to know if a lesson is eligible for "Immediate Confirmation"



How to request a lesson with Immediate Confirmation



After selecting your desired date and time on the calendar*, please confirm the "Immediate Confirmation" message on the confirmation screen.

Please join the lesson at the scheduled time using the designated calling app.

*If you manually select the date directly, the request is not eligible for Immediate Confirmation.

How to request a lesson with Immediate Confirmation

This tutor's cancellation policy

Before request is confirmed (fixed)

· Cancellation possible at any time without charge.

Not applicable because this lesson will be confirmed immediately.

After request is confirmed (fixed)

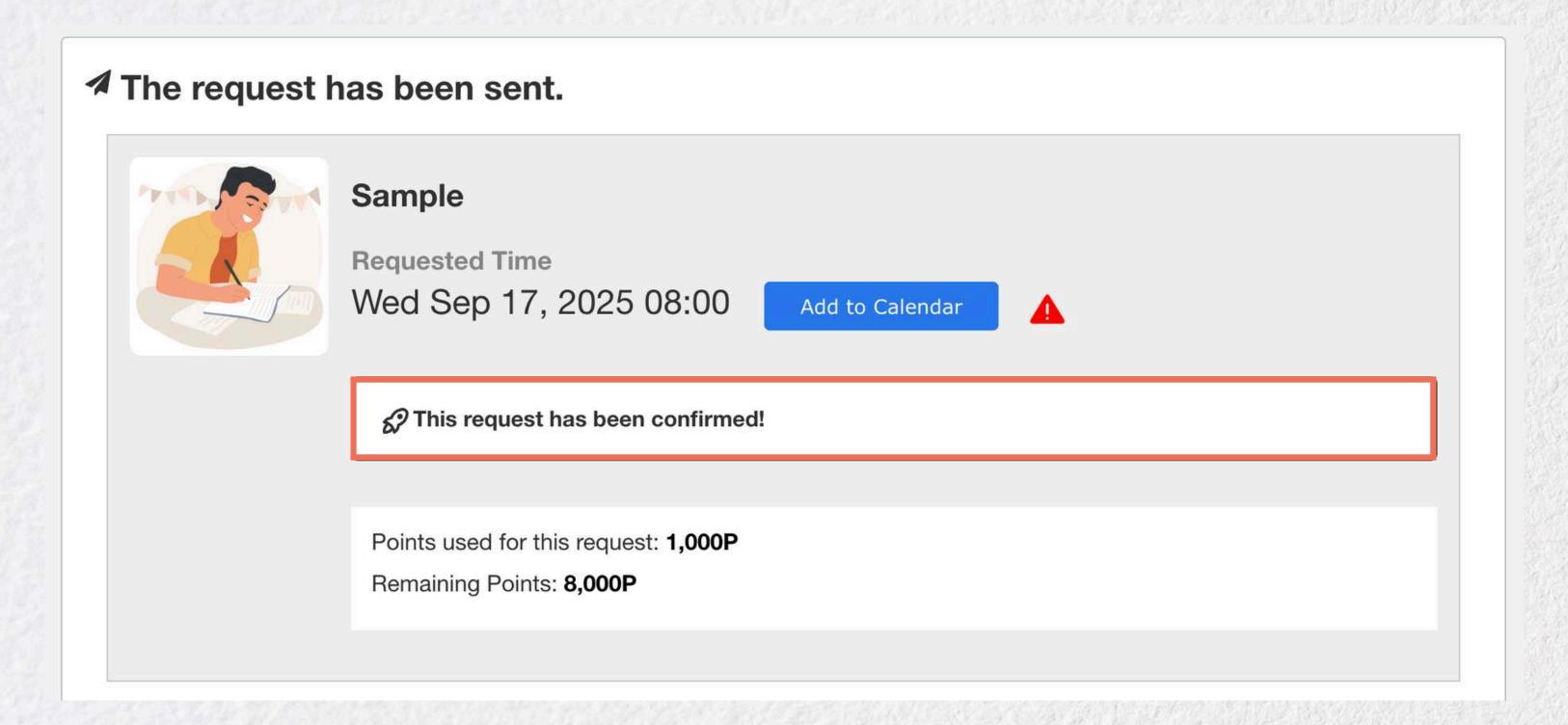
- Less than 24hours before lesson start time. → 100% of price charged.
- Between 24-48hours before lesson start time. → 50% of price charged.
- No-Show→ 100% of price charged.

Other Important Information

- Above cancellation policy also applies to 'no-shows' What is a 'no-show'?
- Please note that any harassment, unwelcomed behavior or activity prohibited in 16-1 of the Student Terms during (and outside) of lessons may result in your being blocked by the tutor. What does it mean to be 'blocked'?

For lessons confirmed immediately, the tutor's cancellation policy concering cancellations prior to request confirmation does not apply.

How to request a lesson with Immediate Confirmation



Your request will be confirmed immediately after you send it off!

Summary of Important Notes Regarding the "Immediate Confirmation" Feature

- Not all lessons are eligible for "Immediate Confirmation". Please check the icon for eligible lessons.
- Some tutors do not use the "Immediate Confirmation" feature.
- "Immediate Confirmation" is only available for desired dates within 30 days. It cannot be used for lessons 31 days or more in the future.
- Important: Since "Immediate Confirmation" lessons are confirmed immediately, the cancellation policy which applies to cancellation before the confirmation does not apply to these requests.
- Since "Immediate Confirmation" is automated, tutors may not respond to comments or questions that you sent along with your request booking. If you have questions or need confirmation before the lesson, please use the message feature.
- Please understand that tutors may cancel "Immediate Confirmed" lessons due to emergencies or other unforeseen circumstances.
- You can not make an "Immediate Confirmed" lesson request if you select the date directly/manually.